

NFC MOBILE TICKET ACCESS FOR iPhone

This guide explains how to add and use your ticket on iPhone. NFC is only compatible with iPhone 6 and above.

As part of fans returning to stadiums, we will be introducing NFC Mobile Ticket Access. Your smart phone has NFC technology built within it that stores your ticket in the form of an NFC pass using either Apple Wallet or Google Pay depending on the phone you have.



EASY TO USE



ALWAYS WITH YOU



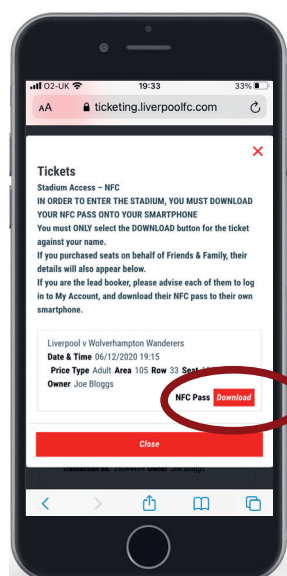
ALWAYS UP TO DATE

HOW TO ADD YOUR NFC TICKET PASS TO YOUR PHONE

All tickets must be downloaded to a smartphone. Fans will not gain entry using photographs or screenshots of NFC passes.

You will receive an email with a link to download your NFC Pass.

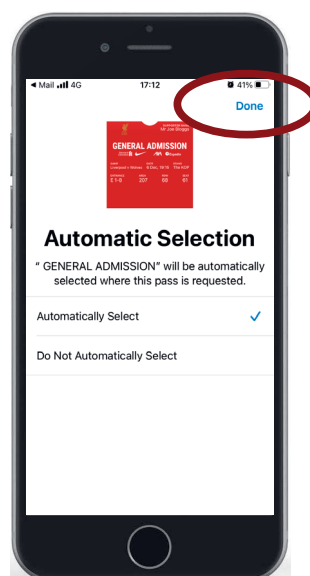
You can now follow the steps below to download the ticket to your phone:



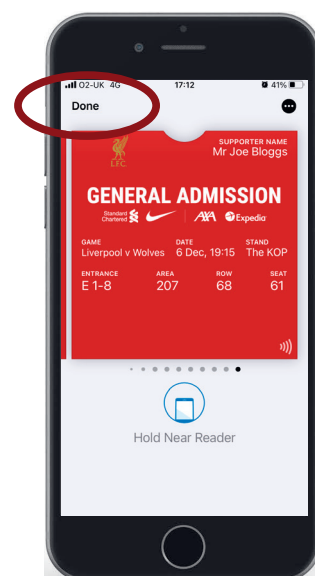
STEP 1
DOWNLOAD PASS



STEP 2
CHECK INFO –
CLICK NEXT



STEP 3
CHOOSE
AUTOMATICALLY
SELECT – CLICK DONE




STEP 4
PASS IS ADDED TO
WALLET – CLICK
DONE

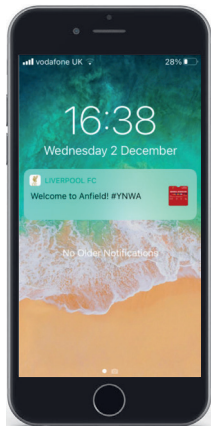
You can now access your pass by clicking the Apple Wallet icon on your phone



USING YOUR TICKET ON MATCHDAY

When you arrive at Anfield, a notification will pop-up on your phone. You can click that to access your ticket. Alternatively, you can click the Apple Wallet icon on your phone.

As you approach the turnstile, open the ticket on your phone and then tap it on the contactless  symbol on the turnstile reader. Please make sure your phone isn't locked when you hold it against the reader, if you have any problems you may just need to unlock your phone and try again. Alternatively, please ask the nearest steward or Fan Support who will be happy to help.



STEP 1
ACCESS TICKET



STEP 2
TAP THE READER



STEP 3
ENJOY THE GAME

FAQs

1. WHAT IS AN NFC PASS?

An NFC Pass (Near Field Communication) is a digital ticket that can be stored on your iPhone. As part of reducing touch points at Anfield, all fans will be required to use an NFC pass to access the stadium.

2. CAN I FORWARD AN NFC PASS ON?

No, NFC passes cannot be sent on. The ticket owner must download the ticket to their device. The name of the fan will be stored on the Ticket and must match the photo ID provided to the stewards when accessing Anfield.

3. WHAT HAPPENS IF I RUN OUT OF BATTERY, FORGET OR LOSE MY PHONE?

You will need to go to the Ticket Office and our Ticketing Services team will help.