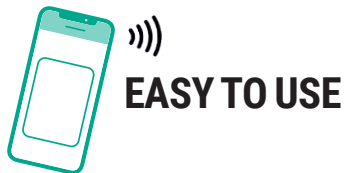


NFC MOBILE TICKET ACCESS FOR ANDROID/GOOGLE

This guide explains how to add and use your ticket on ANDROID/GOOGLE phones.

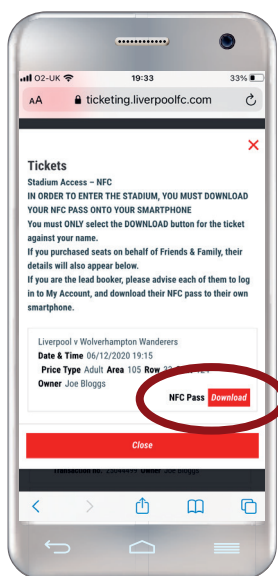
As part of fans returning to stadiums, we will be introducing NFC Mobile Ticket Access. Your smart phone has NFC technology built within it that stores your ticket in the form of an NFC pass using either Apple Wallet or Google Pay depending on the phone you have.



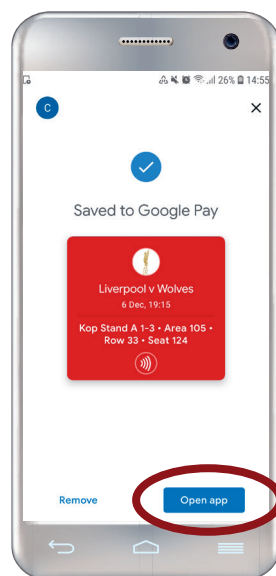
HOW TO ADD YOUR NFC TICKET PASS TO YOUR ANDROID

All tickets must be downloaded to a smartphone. Fans will not gain entry using photographs or screenshots of NFC passes.

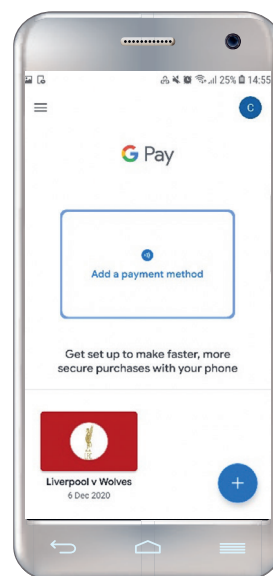
You will receive an email with a link to download your NFC Pass. You can now follow the steps below to download the ticket to your phone:



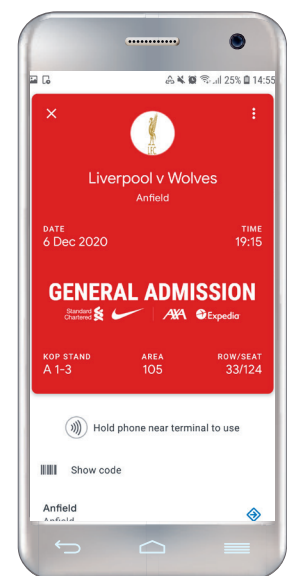
STEP 1
DOWNLOAD PASS



STEP 2
CLICK OPEN APP



STEP 3
PASS IS ADDED TO GOOGLE PAY




STEP 4
CLICK ON THE PASS TO OPEN IT

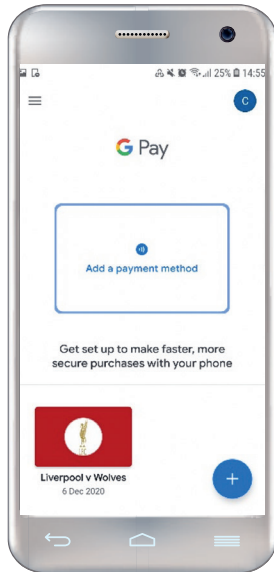
There are many different versions of Android/Google phones and NFC may work slightly differently. Please refer to the user guide of your device to enable NFC. The tips below may also help:

- Make sure your default payment method on your phone is Google Pay. You can check this in the settings on your phone.
- Make sure NFC is enabled on your phone. You can do this in Google Pay, or alternatively in the settings on your phone

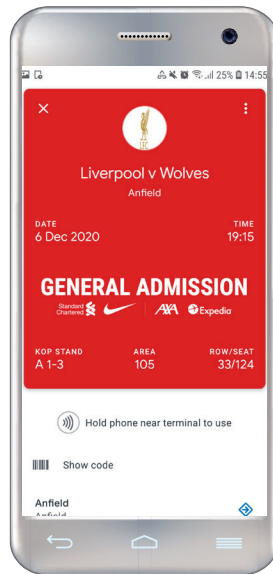
USING YOUR TICKET ON MATCHDAY

When you arrive at Anfield, a notification will pop-up on your phone. You can click that to access your ticket. Alternatively, you can click the Google Pay icon on your phone.

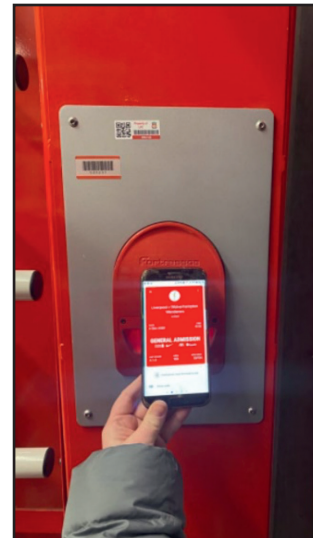
As you approach the turnstile, open the ticket on your phone and then tap it on the contactless symbol on the turnstile reader. Please make sure your phone isn't locked when you hold it against the reader, if you have any problems you may just need unlock your phone and try again. Alternatively, please ask the nearest steward or Fan Support who will be happy to help. 



STEP 1
OPEN GOOGLE PAY
AND CLICK THE TICKET

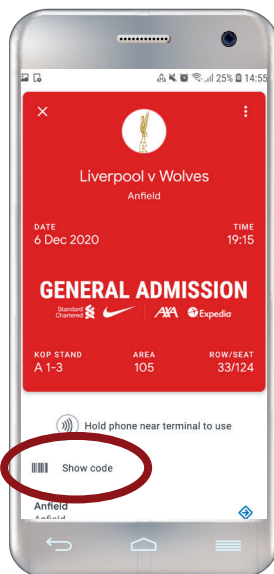


STEP 2
TICKET WILL BE
DISPLAYED

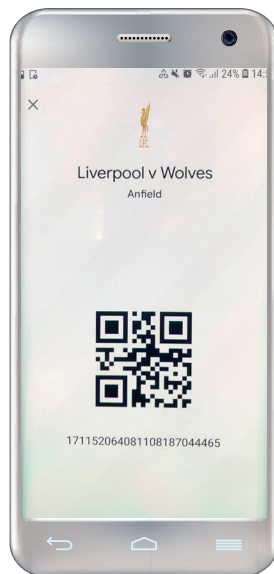


STEP 3
TAP THE READER

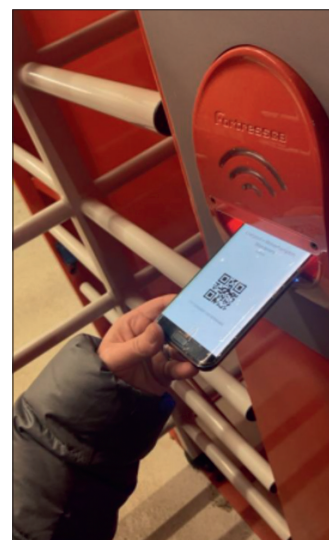
**IF YOU HAVE ANY PROBLEMS WITH NFC, YOU CAN CLICK SHOW CODE
ON YOUR PASS TO USE THE BARCODE**



STEP 1
CLICK SHOW
CODE



STEP 2
THE BARCODE WILL
NOW APPEAR



STEP 3
INSERT THE BARCODE
INTO THE READER

FAQs

1. **WHAT IS AN NFC PASS?**

An NFC Pass (Near Field Communication) is a digital ticket that can be stored on your iPhone. As part of reducing touch points at Anfield, all fans will be required to use an NFC pass to access the stadium.

2. **CAN I FORWARD AN NFC PASS ON?**

No, NFC passes cannot be sent on. The ticket owner must download the ticket to their device. The name of the fan will be stored on the Ticket and must match the photo ID provided to the stewards when accessing Anfield

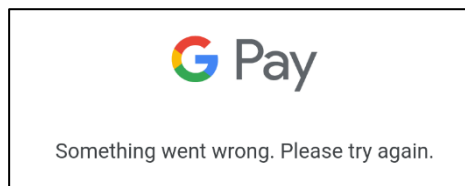
3. **WHAT HAPPENS IF I RUN OUT OF BATTERY, FORGET OR LOSE MY PHONE?**

You will need to go to the Ticket Office and our Ticketing Services team will help.

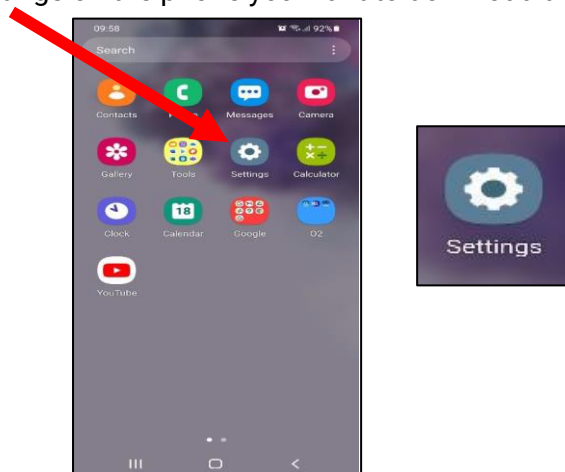


Google Pay NFC Download Issue on Samsung

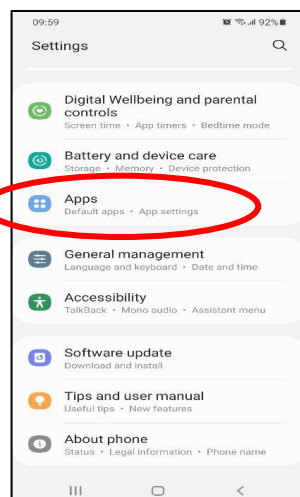
1. To download NFC Passes on Samsung phones, you need to make sure that Google Chrome is set as your default browser. Otherwise, the download will be blocked, and you will receive an error like the below:



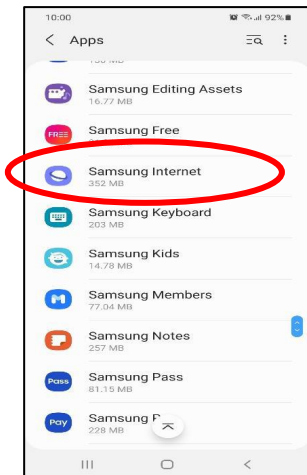
2. Changing your default browser may vary slightly depending on what type of Samsung phone you have, but the guide below should help you access your Default apps section. Go to Settings on the phone you want to download the pass to:



3. Now click on Apps:



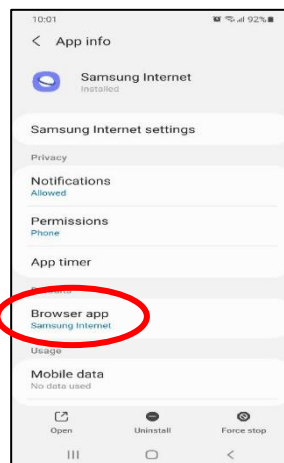
4. In Apps, click on Samsung Internet:



You may also be able to find the Default apps section by clicking the 3 dots in the top right



5. Now select Browser app:



6. This will take you into the Default browser app settings. Select Chrome as your default browser and then try to download your NFC pass again:

